

Appendix 2

Data Breaches 2023/24

As of 2023-07-03 15:30:40 Greenwich Mean Time/GMT • Generated by Information Governance & Data Protection Specialist • Sorted by Subject (Ascending)

Filtered By
 Date Field: Opened Date equals Custom (01/04/2023 to 31/03/2024)
 Show: All cases
 Units: Days
 Subtype equals Data Breaches
 Subject does not contain DUPLICATE
 Subject does not contain SPAM

| Subtype ↑ | Case Detailed Status ↑ | Date/Time Opened | Subject | Assessed within 72 hours | Overdue Due to Service Area | Reportable to ICO? | Directorate | Service Area |
|--------------------------------------|------------------------------------|------------------|---|--------------------------|-----------------------------|--------------------|--------------------------------|--------------------------------------|
| Data Breaches | Breach not reported (minor breach) | 06/04/2023 12:15 | 00131966 DB - New Beach Hut Tenant Details Sent to Previous Tenant | Yes | No | No | Strategy, Policy & Performance | Legal |
| | | 22/05/2023 14:48 | 00138217 DB - Parking Response Letter Sent to Incorrect PCN Challenger | Yes | No | No | Place | Case Management (Place) |
| | | 25/05/2023 11:07 | 00138789 DB - Flyposting Letter Posted to Wrong Address | No | Yes | No | Place | Case Management (Place) |
| | | 30/05/2023 12:34 | 00139313 DB - Social Housing Addresses Disclosed Through FOI Request | Yes | No | No | Corporate Services | Case Management (Corporate Services) |
| | | 08/06/2023 14:28 | 00140992 DB - Unredacted Planning Comment Published to Online Public Portal | Yes | No | No | Place | Case Management (Place) |
| | | 14/06/2023 10:13 | 00141853 DB - Third Party Database of Residents Hacked/Stolen/Compromised | No | Yes | No | Corporate Services | Finance |
| | | 23/06/2023 13:00 | 00143315 DB - Assumption of Liability Uploaded to Public Planning Portal | No | Yes | No | Place | Case Management (Place) |
| Subtotal | Sum | | | 4 | 3 | 0 | | |
| | Count | 7 | | | | | | |
| Ineligible (not a breach) | | 06/06/2023 13:11 | 00140514 DB - Council Tax Letter Potentially Sent to Incorrect Address | Yes | No | No | Corporate Services | R&B |
| | | 12/06/2023 16:22 | 00141493 DB - General Parking Services Correspondence Sent to Wrong Spelling of Email | Yes | No | No | Place | Customer Services |
| Subtotal | Sum | | | 2 | 0 | 0 | | |
| | Count | 2 | | | | | | |
| Recorded as Near Miss (Not a breach) | | 25/04/2023 09:54 | 00134398 DB - Real Customer Details Used to Test New System | Yes | No | No | Place | Case Management (Place) |
| Subtotal | Sum | | | 1 | 0 | 0 | | |
| | Count | 1 | | | | | | |
| Subtotal | Sum | | | 7 | 3 | 0 | | |
| | Count | 10 | | | | | | |
| Total | Sum | | | 7 | 3 | 0 | | |
| | Count | 10 | | | | | | |